

FY 20/21 Cultural Competency Objectives

- **Spanish-Speaking, Hispanic & Latino populations in Amador County:** According to recent Department of Health Care calculations, Spanish is no longer considered a threshold language in Amador County. However, the need to focus on the underserved Spanish-speaking, Hispanic and Latino populations in Amador County is still prevalent. Therefore, Amador County Behavioral Health and the MHSA/Cultural Competency Steering Committee has made the commitment to prioritize these populations through the cultural competency efforts listed here:

FY20/21 Update:

- Continue to identify opportunities for collaboration in the Spanish-speaking community (i.e. Latino community events, etc.) to provide outreach with an emphasis on mental health and wellbeing. This could include training for the Promotores de Salud or other Spanish-speaking members of the community, including ACBHS staff.
- Continue quarterly Latino Engagement Committee Meetings to discuss challenges, barriers, successes and solutions. (The Latino Engagement Committee Meeting has been held regularly since FY2016/17). The Latino Engagement Committee meeting has grown during FY19/20 and now includes members from the Amador County Unified School District (ACUSD) and ACUSD's Adult Education program, which has a focus on English as a Second Language (ESL), Latino Literacy, Conversational English, and Civic/Citizenship courses. Members also include the Promotores de Salud, Spanish speaking ACBHS staff and community members. Utilizing the Latino Engagement Committee allows for increased collaboration amongst Amador County partners serving the Hispanic/Latino population.
- Amador SPEAKS (Amador County's Suicide Prevention Coalition) is working towards identifying a Spanish-speaking individual to assist in answering questions about suicide prevention resources and supports when the need arises. Amador SPEAKS has created and purchased resources and materials in Spanish and distributes them to community partners regularly.
- ACBHS currently employs a full time Spanish speaking LMFT who provides ongoing therapy to ACBHS clients as well as after-hours crisis services. ACBHS also employs a part time, face to face Spanish speaking Psychiatrist who is on site one day per week.
- ACBHS will monitor services provided in Spanish using the following data collection methods:

- Services Provided in Spanish via ACBHS EHR: In the past, services were provided in Spanish; however, this was not reflected in the electronic health record. With continued education and training to ACBHS staff, services provided in Spanish are now being tracked and monitored quarterly at the Latino Engagement Committee meeting.
- After Hours Crisis Call Data: Other services provided in Spanish include after-hours crisis calls, which are reviewed monthly by ACBHS staff and discussed at the Latino Engagement Committee meeting.
- Penetration Rate data from the EQRO and penetration reports provided from the EHR are reviewed quarterly at the Latino Engagement Committee meeting and discrepancies are discussed at the bi-weekly QI/Leadership Committee meeting.
- Amador County Behavioral Health will ensure all documents distributed are provided in English and Spanish. The Promotores will assist ACBHS in ensuring the forms are translated so that Spanish-speaking consumers understand them.
- Identify certification opportunities for translators and interpreters in Amador County. ACBHS should be using certified translators and interpreters. Throughout FY 19/20, online opportunities were researched and due to COVID-19, more virtual opportunities for certification are being presented. Certification for translators and interpreters will be pursued in FY20/21.
- The Promotores de Salud, operates using MHSA PEI funds through Nexus Youth & Family Services and have continued their efforts in educating the community on behavioral health topics and in advocating for individuals and families to gain access to services and supports. Here is a condensed summary of what the Promotores completed in FY 19/20:

Due to the social distancing/stay at home order issued by the Governor, staff modified the community presentation format beginning in mid-March. Instead of offering group Promotora presentations, staff began recording and posting each presentation on the Nexus website, Facebook pages, and YouTube channel. The presentations were provided by a licensed clinician, translated into Spanish by bilingual staff, and included links to pertinent resources and wellness information.

In order to disseminate important information regarding mental health, wellness and resources to the Spanish-speaking Hispanic/Latino community, the volunteer Promotoras conducted 17 educational presentations throughout Amador County.

*Throughout the year, **189** community members attended the educational presentations provided by the Promotoras. In addition, there were a total of **197** online video views.*

Community Presentation Evaluation Forms were distributed during the educational presentations and the feedback was collected and analyzed by program staff. The evaluations reflect a more informed Spanish-speaking, Hispanic/Latino public regarding mental health issues and resources.

The Promotoras met with community members during home visits or at the Ione Family Resource Center to provide assistance with scheduling necessary wellness appointments or crisis consultations, support with transportation to necessary services, information regarding health insurance options, and translation services. The Promotoras also provided information and assistance with navigating the public behavioral health system and referrals for additional services. They continued to be very successful with developing and maintaining trust-based relationships with the Spanish-speaking Hispanic/Latino community, including those who are at risk of or may be experiencing early signs of mental illness.

*Throughout the past year, the Promotoras provided individual assistance and resource support to **181** community members.*

5 Spanish-speaking Hispanic/Latino peer partners participated in the Nexus FRC Volunteer Training module. The trained peer partners provided a total of 99 referrals to community resources, including services that support mental health, wellness and resiliency.

- Continue to utilize Promotores de Salud to promote access and engagement among the Spanish-speaking community in the following ways:
 - Promotores have assisted behavioral health staff in communicating effectively with consumers and family members so that seamless access to mental health services and supports is provided. The Promotores have offered their services after-hours to engage with Spanish-speaking consumers and families in the event crisis is occurring whether over the phone, in-person or at the Emergency Department.
 - The Promotores have a robust women's group in the isolated and rural area of Camanche that meets weekly. A Spanish-speaking mental health clinician from ACBHS offers to attend the group on an as-needed basis to provide support and education around any concerns or questions the group may have. Since COVID-19, the group has moved to a virtual platform and is now engaging with more women locally, nationally and worldwide.

- The Promotores de Salud will provide four El Rotafolio Suicide Prevention Community Presentations trainings per year. These trainings will promote suicide prevention awareness among the Spanish-speaking community.
- Continue to utilize the Promotores de Salud as cultural brokers in the Spanish-speaking community.
- **Native American Engagement:** ACBHS meets regularly with Native American organizations and representatives, using bi-annual or quarterly Native American Round Table meetings. Native American Round Table meetings aim to increase engagement with Native communities in Amador County. The meetings consist of tribal leaders, tribal providers and other community organizations serving Native individuals and families. The group discusses barriers and assists in providing solutions to problems specific or more fluent in the native community. Due to COVID-19, the Native American Round Table meeting was only held once in FY19/20. Discussions are underway of pursuing a virtual Round Table in FY20/21.

FY 20/21 Update:

- **ACBHS continues to work with Tribal TANF as a cultural broker.** All ACBHS educational opportunities are offered to Tribal TANF, either as a participant or as a training host. This partnership has had much success. Tribal TANF also provided input and feedback regarding the development of the Native American resource materials produced by the Each Mind Matters campaign, which were distributed in FY19/20.
- ACBHS peer staff participated in the **Jackson Rancheria Employee Benefit Fair** in October 2019. Over 500 people access the mental health booth, which provided educational materials and mental health resources in the community. Due to COVID-19, the employee benefit fair was cancelled; however, peer staff provided the Jackson Rancheria with mental health resource and materials to put in the employee break rooms and to provide to those employees who may be experiencing mental health challenges.
- **ACBHS Substance Use Disorder (SUDS)** department has reviewed and received examples of Native American substance use assessments and components have been incorporated into the new assessments to be used once Drug Medi-Cal is fully implemented over the next few months.
- **ACBHS has received funding from the Buena Vista Rancheria of Me-Wuk Indians** to hire a full time Problem Gambling Counselor to provide counseling, resources and supports around responsible gambling/gaming. ACBHS is in its second year of funding for this program. Over the past year, outreach to increase awareness of problem

gambling and work towards developing local, baseline data is currently underway.

Amador County is home to three federally recognized tribes. Two of the tribes own and operate casinos in Amador County. Engagement with the native community is crucial to this program and its efforts in order to create an understanding and further collaboration to address problem gambling.

- Other activities will include distributing Native American resources and materials to community partners in order to do outreach to tribal populations. Opportunities for outreach and engagement to native communities within Amador will be pursued, as they are made available in order to build trusting relationships to promote access and engagement in services.

- **Isolated Rural Communities:** Rural communities are prevalent in Amador County and each are unique in nature due to geographic locations. These communities are often isolated, affecting stigma, levels of immediate support, and the ability to access services. Isolated Rural Communities, identified as underserved in the county's MHSAs and Annual Updates for many years, are 'hard to serve' for many reasons. Prolonged isolation creates barriers to trust and entering into new communities or services can be very difficult. **FY20/21 Update:** Efforts will continue in FY 20/21 to bring information, support and referrals to individuals and families living in isolated parts of Amador County utilizing the following strategies:

- Community resource fairs in outlying areas of the County—due to COVID-19, this will look different as FY20/21 progresses, however, a Virtual Resource Fair was held in October 2020 and over 40 partnering organizations / agencies attended.
- Continue outreach via email / electronic distribution and Network of Care. ACBHS Peer Personal Services Coordinator maintains an outreach list of approximately 500 (+/-) which receives information twice weekly of community events, announcements and resources. Additionally, MHSAs and other pertinent ACBHS information is provided via this listserv. The listserv reaches individual community members, organizations, local and state government agencies, the local hospital and affiliates (Sutter Amador), medical providers, Amador County Unified School District (ACUSD) teachers, administrators, employees and youth, faith based organizations and more. Distributing information using this listserv provides information across the county to an array of people who may encounter someone who is isolated and/or living in a rural pocket of Amador. The listserv assists in creating a more aware and informed community so services and supports can be offered when the need

arises. The information sent in the community email is also posted to Amador's Network of Care site. The network of care site is unique to Amador County and has four sections that include: Community Announcements, Mental Health Services Act (MHSA), Amador SPEAKS (Suicide Prevention Coalition) and Resilient Amador (Amador County's Trauma-Informed Care coalition). Network of Care is updated weekly and is accessible 24/7 from any device that connects to the internet.

- Contracts with the community-based organization, Nexus Youth & Family Services, provide outreach and engagement services to rural communities including River Pines, Camanche and Pine Grove. Services to the Spanish-speaking population also go into the outlying areas of the County. Due to COVID-19, much outreach has been conducted virtually using recorded YouTube videos and interacting as groups or with individuals using virtual platforms such as Zoom. Drive thru food distributions and meal delivery has been an augmented service that promotes outreach and supports engagement. Participants are providing in-person services while maintaining safety protocols that allows for service providers to gauge how individuals and families are doing and what their needs are. Resource materials are included in 'grab bags' and one-on-one check-in's are also provided. If necessary, follow up is provided.
- Amador Senior Center and ACBHS have continued to collaborate to include transportation assistance for older adults to attend monthly congregate lunches located in Plymouth and Lone. This will assist older adults in increasing their social supports within their community and eliminate the barrier of transportation to activities. Other services include the Senior Peer Visitors and Foothill Fitness programs, which have also promoted wellness to isolated seniors within the communities they live in. Senior Peer Visitors go to the homes of isolated older adults to spend time and talk while Foothill Fitness has sites in various isolated areas of the county to promote active aging and social connectedness. Due to COVID-19, these services were augmented from in-person to virtual or telephonic platforms. Services will return to normal when it is safe and appropriate to do so.
- Other community-based partners, such as First 5 Amador, have organized curbside pickup of activity kits to promote healthy growth and social emotional development for youth. Other programs are being augmented to encourage and educate parents, childcare providers and youth to develop tools and create systems to respond to COVID-19 challenges.

- Efforts to increase knowledge and education of behavioral health services to communities that historically have not been engaged and identified as isolated will continue in FY 20/21.
- COVID-19 has ‘forced’ Amador County and its partners to think creatively when it comes to outreach to isolated rural populations. Continued augmentation of services to meet the needs of isolated rural communities will continue throughout FY20/21.
- **Veterans:** The following strategies will continue in order to engage with veteran groups and services in FY 20/21. **Here is the FY 20/21 Update:**
 - ACBHS will continue to collaborate with veterans organizations to educate county employees and other community members on the services they provide.
 - Contact veterans groups (including VSO) and identify opportunities where mental health outreach can be provided countywide.
 - Mobile Vet Center continues to attend the MHSA/Cultural Competency Steering Committee and Suicide Prevention Coalition meetings. The Mobile Vet Center also attends resource fairs (both in-person and virtual). This Veteran partner provides updates and perspective into Veteran’s needs and provides education around services provided by the Mobile Vet Center and VA. The Mobile Vet Center also provides referrals directly to Amador County Behavioral Health in order to create access to treatment for Veterans who live in the community.
 - NAMI Homefront is a newer collaboration between Victory Village (a non-profit Veterans services organization) and NAMI Amador. NAMI Homefront is an educational program for families, caregivers and friends of military service members and veterans with mental health conditions. This program was implemented in Spring 2020 and will formally continue as a component of NAMI Amador’s MHSA contract (through the MHSA) in FY20/21.
 - Other efforts that will continue in FY20/21 promote systems change and services for Veterans. These include but are not limited to:
 - The MHSA Programs Coordinator and Peer Personal Services Coordinator attends and actively participates in the ACT Collaborative quarterly. The ACT Collaborative is an open forum promoting the exchange of information and resources for the care of our military, veterans and families. Interested service providers, veteran organizations and community programs that provide support for active duty military, veterans, wounded warriors and military families are encouraged to attend. The ACT Veterans Collaborative includes Amador, Calaveras, El Dorado and

Tuolumne Counties. The meeting provides networking and an information program to facilitate our working together. Amador County Behavioral Health presents at the ACT Collaborative annually.

- The MSHA Programs Coordinator serves on the Veterans sub-committee for the Central Sierra Continuum of Care, which focuses on housing in the four county foothill region (Amador, Calaveras, Tuolumne and Mariposa). ACBHS is working with this sub-committee and Victory Village, a local non-profit Veterans organization, to create referral form that captures all services a Veteran may need. There is also a specific coordinated entry call for Veterans, which ACBHS is invited to weekly.
- A Military Culture Training was provided in February 2020 which provided ACBHS staff and community partner agencies and opportunity to learn about military culture and how it impacts behavioral health. More veteran focused training will be provided as the opportunity arises.
- Continued collaboration with CalVet and other Veterans organizations/partners to identify and pursue funding opportunities to provide outreach, engagement, access and linkage to mental health services and navigation of various systems of care.
- **Homeless:** To understand the homeless population in Amador County, ACBHS is continuing efforts to educate themselves about homeless systems, gain knowledge of homeless resources and pursue funding that promotes affordable housing for consumers. **The FY 20/21 update will discuss how this is being accomplished through the following strategies:**
 - **Education on homeless systems:** ACHBS regularly attends the CoC meetings in order to learn about homeless systems, services and funding opportunities.
Utilizing CoC resources, ACBHS has previously trained staff in HMIS and CES, coordinated entry systems that allow ACBHS to be eligible for funding through the CoC and other county-specific funding mechanisms. The coordinated entry system prioritizes homeless and those at-risk of homelessness for housing in the four county region.
The Homeless Task force is specific to Amador County efforts to address homelessness and lack of affordable housing. ACBHS attends this meeting regularly with active participation in order to learn and contribute to assist in meeting the behavioral health needs of homeless and those at-risk of homelessness living in Amador County.
 - **Gain Knowledge of Homeless Resources:** The CoC and Amador County Homeless Task Force offer a sharing place where many resources (or lack of resources) for homeless in Amador

are presented and discussed. Outreach is a significant component to the task force and a very active Outreach Subcommittee coordinates efforts to ensure that homeless individuals in Amador County have the necessary supplies they need. The Outreach Subcommittee also coordinates the annual Homeless Resource Fair and provides hygiene kits and other resources to homeless individuals and families. Amador county Homeless Task Force participants include law enforcement, hospitals, schools, city and local government and others. Funding opportunities such as CESH, HEAP, SB2 and No Place Like Home are points of conversation and how to manage those funds and to which projects those funds are directed to are all discussed in these meetings.

➤ **Funding:**

Funding is prioritized to address homelessness and housing through the following. More detailed descriptions of each funding stream and/or program can be found in the MHSAs Three-Year Plan and Expenditure Report for FY20/21 through FY22/23 located at <https://amador.networkofcare.org/mh/content.aspx?id=1387>

- **MHSA Supportive Housing Program** is a comprehensive solution to serving ACBHS clients who have housing needs.
- **Homeless Mentally Ill Outreach & Treatment (HMIOT):** In July 2018, Senate Bill (SB) 840 passed in the California State legislature. This one-time funding opportunity provides support for local activities involving individuals with serious mental illness who are homeless or at risk of becoming homeless. Amador County Behavioral Health applied for the Homeless Mentally Ill Outreach and Treatment funds and awarded an allocation of \$100,000. These funds will provide outreach and treatment to individuals with serious mental illness who are homeless or at risk of becoming homeless in Amador County.
- **No Place Like Home** is a program that promotes the development of permanent supportive housing for persons experiencing homelessness, chronic homelessness or who are at risk of chronic homelessness, and who also have a serious mental health condition.

➤ **Other Activities:**

- ACBHS participates in the annual Homeless Resource Fair, which is a two-day community effort to bring services and supports to the homeless.
- ACBHS, among other funded and non-funded partners, participates in providing outreach, engagement and services to the homeless population and those who may be at-risk of homelessness living in Amador County on an ongoing basis.

- **Single & Working Parents:** The purpose of this objective is to insure that the unique needs of single and working parents are recognized when developing programs, scheduling events and educational opportunities. Program development and other scheduled activities should be done so in a way so single and working parents, including those with restricted schedules, are able to participate. Providing childcare and transportation will also increase access to information/knowledge. Over the past year, ACBHS has worked with community providers in our network to offer evenings and after-school workshops that provide opportunities and activities to increase engagement, education and awareness around mental health for children and adults. However, due to COVID-19, many single parent and working families are experiencing prolonged stress and anxiety and offering electronic platforms for evening and after-hours opportunities have been met with mixed results. ACBHS and MHSA contract providers are working towards viable solutions to meet the needs of their single and working parent families to address this unique population. One example is providing activities for the families to do together, in their free time, as an alternative to participation in a Zoom workshop.
- **LGBTQ FY 20/21 Update:**
 - On August 11, 2020, a LGBTQ+ Affirming Practices training was offered to ACBHS staff, community partners and community members. Approximately 30 attendees participated.
 - On August 18, 2020, a Sexual Orientation and Gender Identity training was offered to ACBHS staff, community partners and community members. Approximately 20 attendees participated.
 - In an effort to become compliant with Prevention and Early Regulation (PEI) reporting requirements, a third training was offered to ACBHS staff and community partners on Sexual Orientation and Gender Identity (SO/GI) data collection practices. A survey was developed so that PEI providers could request the SO/GI data from program participants. The implementation of the survey went into effect 10/1/20. The implementation of the survey will assist in bringing ACBHS and MHSA-funded providers into compliance with the PEI regulatory requirements around demographics and SO/GI data.
 - Work with LGBTQ providers to identify opportunities for mental health outreach and engagements.
 - ACBHS currently contracts with CalVOICES (formerly known as NorCal MHA) to provide support groups, activities and one-on-one peer support to the LGBTQ community.
 - LGBTQ needs that have been identified target LGBTQ youth, men and aging adults.

- Small work group meetings have been held to address unique needs in adults and youth— especially within the school settings. A larger LGBTQ+ round table, scheduled for April 2020, was postponed due to COVID-19.
- The MHSA Programs Coordinator actively participates in the California Behavioral Health Directors Association (CBHDA) LGBTQ+ PRIDE Workgroup. The workgroup consists of a small group of county ethnic services managers and/or MHSA Coordinators who discuss available resources, training, legislative and other related efforts that will bring transformational change to the public mental health system pertaining to the LGBTQ population.
- **Older Adults:** Individuals aged 60+ constitute 26% of Amador County’s population. Historically, older adults have been identified as a population that needs more services and supports through the MHSA. In FY 19/20 an increased contract with the Amador Senior Center added more services and supports to Older Adults which included support for fitness and nutrition. **FY 20/21 Update:** Over the past year, COVID-19 has impacted services and supports provided to Seniors in both negative and positive ways.
 - Amador Senior Center provides nutrition services that are now offered through drive thru/pick up or home delivery – if located in a certain geographic area. An increased number of lunches are being served and Senior Center staff are able to connect with seniors in a positive way, build rapport and offer assistance. Access and linkage to supports are offered when the need arises.
 - Prior to COVID-19, ACBHS provided a monthly wellness table at the Amador Senior Center to engage with older adults and inform them of services and supports. Due to COVID-19, ACBHS is now doing outreach as a part of the drive thru/pick up lunch service. Recent outreaches have included grab bags with mental health resources and suicide prevention materials to bring awareness during suicide prevention awareness month/week.
 - ACBHS continues to attend the Commission on Aging meeting as well as other community gatherings that discuss or relate to the behavioral health of older adults. These meetings/gatherings offer a forum to provide behavioral health updates and information and to learn more about issues specific to the 60+ population.
 - Previously, ACBHS had done outreach fairs, in collaboration with the Amador County Commission on Aging. The fairs were held in isolated, outlying areas of the county. Four fairs were held in 2019 and many were scheduled for 2020. However, due to COVID-19,

in-person activities are not permitted. A virtual resource fair was held in October 2020 with over 40 partner agencies/organizations presenting.

- Prior to COVID-19, Nexus Youth & Family Services provided a weekly Senior Social lunch at the Upcountry Community Center. With the onset of COVID-19, the weekly Senior Social lunch is now a drive thru lunch / food distribution (with the assistance of the Amador Senior Center and Interfaith Food Bank) and home deliveries of food and other items are being provided to Seniors living in isolated areas of the county.
- The Amador Senior Peer Visitors program reaches out to isolated, lonely seniors regularly. Due to COVID-19, the in-person services are now provided via telephone.
- **Foster Youth:** ACBHS will continue work with community partners, including the school district to create strategies that include: training, case management, early identification of mental health diagnoses, co-occurring disorders, etc. to provide more support to this population.
ACBHS will also continue its work with the Department of Health Care Services to collaborate when working with child welfare in order to comply with regulation and improve quality of care for foster youth.
- **Discussion:** The bullet points, listed below, were discussed during the annual Cultural Competency Objectives Review, however, were not added to the objectives list. The items listed below will remain as topics for further input and discussion throughout FY20/21:
 - **COVID-19 and Mental Health Response**
 - **Emergency Disaster Response**
 - **Dual Dx (developmental disabilities and mental illness)**
 - **Law Enforcement/First Responder Mental Health Support**
 -

FY20/21 Ongoing Cultural Competence and Linguistic Activities:

All activities have been modified to adhere to COVID-19 guidelines at the local and state levels.

- ACBHS staff will continue to participate in the following Cultural Competence Committees:
 - California Behavioral Health Directors Association (CBHDA) Cultural Competence and Social Justice Committee and various work groups. This committee, which includes all of California’s counties, meets monthly to address challenges at the state level and how local communities can address them and find solutions.
 - Central Region Cultural Competence/Ethnic Services Managers monthly meetings
 - MHSA/Cultural Competency Steering Committee

- Latino Engagement Committee
 - Native American Round Table
 - Any other committee that is identified as having a need that relates to promoting cultural competency within the public behavioral health system.
- Utilizing a blend of MHSA and other allocated funds, outreach events and campaigns will be coordinated to target underserved populations, or populations who are living in isolated rural areas of the community, in order to provide education regarding mental health and community resources.
 - Continue to use Each Mind Matters (EMM) toolkits, posters and other promotional materials to reduce stigma, particularly in isolated rural communities.
 - Continue to identify and utilize other avenues of ‘getting the word out’ —radio, e-mail, etc. ACBHS has renewed its two bus ads for another year.
 - ACBHS Leadership continues to support cultural competence trainings for staff and the community on an ongoing basis.
 - ACBHS Staff are offered training/education/information regularly.
 - Incorporating awareness of cultural competence components by having presentations and/or information provided at the ACBHS Staff Meetings.
 - Continue to work with local domestic violence organizations to provide education and training to ACBHS staff, community partners and community members. The ACBHS Director now participates on the Domestic Violence Council, which meets quarterly.
 - Suicide prevention and awareness, education and outreach will be the responsibility of Amador SPEAKS, the suicide prevention coalition.

Cultural Competence Training:

Future & Potential FY20/21 Trainings:

- CIT Training for Law Enforcement/First Responders & ACBHS
- LGBTQ+ Cultural Competence Training
- Trauma-Informed Care
- Cultural Competency
- Stigma Reduction
- Domestic Violence/Abuse & Behavioral Health
- Continue to identify cultural competence trainings utilizing the MHSA/Cultural Competency Steering Committee meeting and the community program planning process.

Provided in FY19/20:

- CIT Training for Law Enforcement/First Responders & ACBHS (November 2019)
- Military Culture Training (February 2020)
- Trauma-Informed Care Training (Fall 2019)
- Implicit Bias (December 2019)
- Milestones of Recovery Scale (MORS) (June 2020)
- Cultural Competency (Spring 2020)

Provided in FY18/19:

- Implemented QPR and safeTALK Suicide Prevention Trainings
- Billy Mills came back on February 2, 2019 to provide a larger speaking event that was held in collaboration with the Native Community. ACBHS worked with Tribal TANF, the Lone Band of Miwok Indians and the Jackson Rancheria to coordinate this community event.
- Ongoing Mental Health First Aid and Youth Mental Health First Aid Training
- Ongoing training for ACBHS utilizing the monthly All-Staff meeting
- Two Cultural Competency trainings provided via webinar and one in-person